

HFC

quick steps to set up your modem

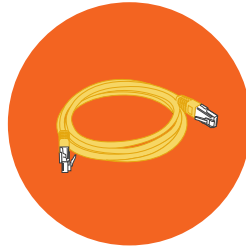


amaysim

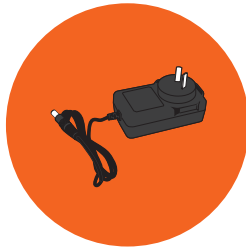
what's in the box?



modem



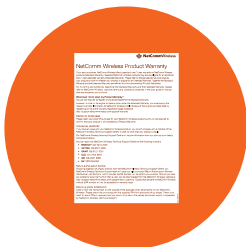
yellow cable



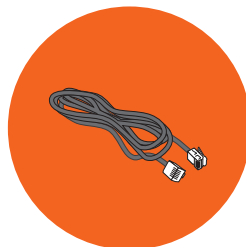
power supply



wi-fi card



warranty
(keep this safe)



grey cable
(you won't need this)



you'll need to check your activation email

Your service needs to be activated before you
set up your modem.

can't find your activation email?

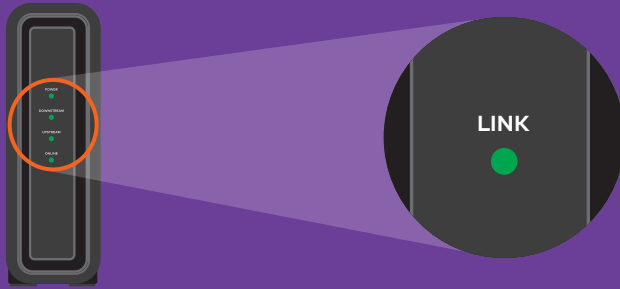
Don't worry, we'll be in touch as soon as your service is activated.
Please wait for the email before setting up.

let's get plugging

A

find your connection box

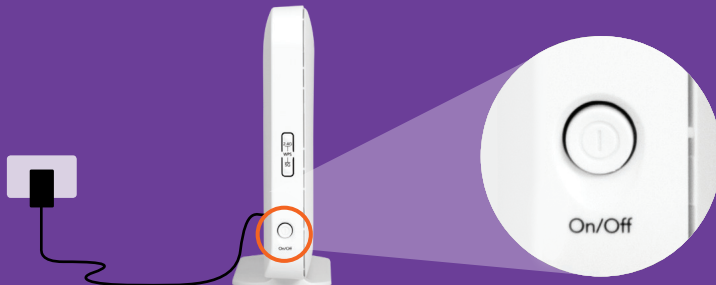
Check the **LINK light** is **solid green** on the front of your **connection box**. If not, make sure it's **switched on**.



B

turn your modem on

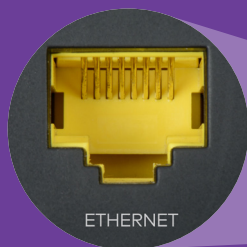
Plug the **power supply** into your modem, and press the **On/Off button** on the side. The power light on the front will be red, but that's normal, so don't worry.



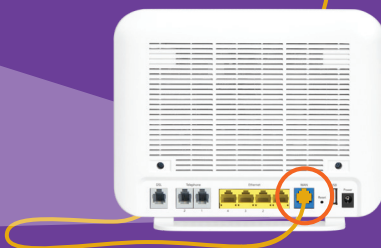
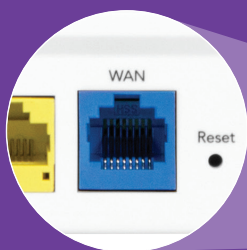
C

plug in the yellow cable

Plug the yellow cable into the **yellow UNI-D port** on the back of your **connection box**.



Then plug the other end of the **yellow cable** into the **blue WAN port** on the back of your modem.



your modem is starting up...

wait 2-3 minutes

A



lights will flash...

Don't worry this is totally normal, your modem is just starting up.

B



2-3 mins later...

The internet light will turn solid green and you'll be ready to continue.

not getting a solid green light?



Is the yellow cable in the modem's blue port?



Are you connected to the yellow **UNI-D port** on your connection box?



Turn your modem off and on again

If none of these work then get in touch using the details on the back cover.



plug me in!
while you wait



connect to your Wi-Fi

A

Go to the **Wi-Fi settings** on your device. There will be **two networks** listed that match the ones on your wireless security card.

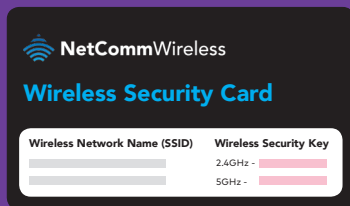
Choose the network that suits your device...

📶 **5Ghz** will give you the fastest speed

📶 **2.4Ghz** is better at covering larger homes

B

Then enter your password. It's the **wireless security key** (on your card) that goes with the network you're connecting to.



⌋ Your Wi-Fi passwords.
Note: Don't include 2.4GHz or 5GHz in the password.

Simply follow these steps again to connect your other devices.



you're up and running

It's all cat videos, memes and superfast
streaming from here on out!



stuff worth knowing



security & advanced settings

To change your Wi-Fi password and other modem settings, check out our guides at amaysim.com.au/modemsettings

Tech whiz? Login to **http://192.168.20.1** with **admin** as the username and password.



cancel your old plan

It's time to break up with your old provider. Contact them to disconnect your old internet service (and landline, if you no longer want it).



recycle your old modem

Find out how to responsibly dispose of your old modem and other computer equipment at recyclingnearyou.com.au/ewastescheme

having trouble?

Check out **amaysim.com.au/help**, it's the quickest way to solve any pesky issues.

You can also hop onto **live chat**
or call us on **1300 808 300**.

support hours

Mon - Fri	8am - 8pm
-----------	-----------

Sat - Sun	10am - 5.45pm
-----------	---------------

Public Holidays	10am - 5.45pm
-----------------	---------------