

FTTH

# quick steps to set up your modem

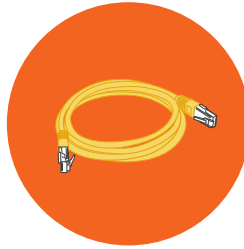


amaysim

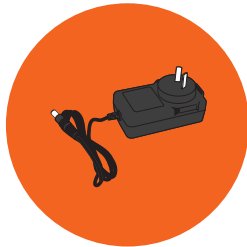
# what's in the box?



**modem**



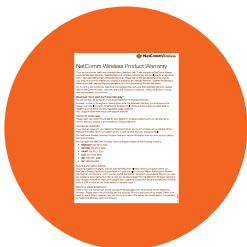
**yellow cable**



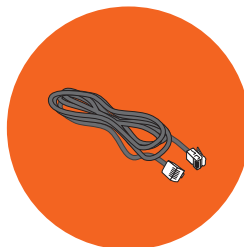
**power supply**



**wi-fi card**



**warranty**  
(keep this safe)



**grey cable**  
(you won't need this)



# you'll need to check your activation email

Your service needs to be activated before you  
set up your modem.

## can't find your activation email?

Don't worry, we'll be in touch as soon as your service is activated.  
Please wait for the email before setting up.

# let's get plugging

A

## find the data port

It will be in one of the following places...

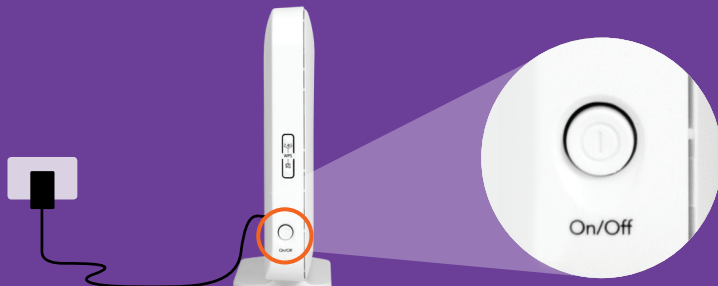
- 1 Connection box in the garage
- 2 In the wall of your home
- 3 In the patch panel in your home

If you are unsure of where your data port is please contact your building company or building manager.

B

## turn your modem on

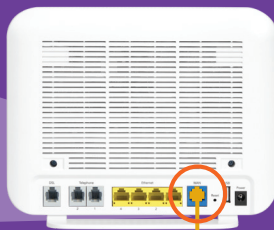
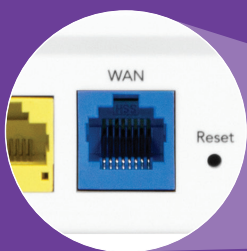
Plug the **power supply** into your modem, and press the **On/Off button** on the side. The power light on the front will be red, but that's normal, so don't worry.



C

## plug in the yellow cable

Plug the **yellow cable** into your **WAN port** of your modem.



Connect the other end of the **yellow cable** to your **data port**, which can be found in...

- 1 Connection box in the garage
- 2 In the wall of your home
- 3 In the patch panel in your home

**your modem is starting up...**

# wait 2-3 minutes

A



## lights will flash...

Don't worry this is totally normal, your modem is just starting up.



B



## 2-3 mins later...

The internet light will turn solid green and you'll be ready to continue.

## not getting a solid green light?

- ✓ Is the **yellow cable** in the modem's **blue port**?
-  Are you connected to the **yellow port** on the back of the **black connection box**?
-  Turn your modem off and on again

If none of these work then get in touch using the details on the back cover.



**plug me in!**  
while you wait



# connect to your Wi-Fi

A

Go to the **Wi-Fi settings** on your device. There will be **two networks** listed that match the ones on your wireless security card.

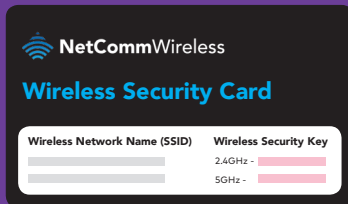
Choose the network that suits your device...

📶 **5Ghz** will give you the fastest speed

📶 **2.4Ghz** is better at covering larger homes

B

Then enter your password. It's the **wireless security key** (on your card) that goes with the network you're connecting to.



└─ Your Wi-Fi passwords.  
**Note:** Don't include 2.4GHz or 5GHz in the password.

Simply follow these steps again to connect your other devices.





# you're up and running

It's all cat videos, memes and superfast  
streaming from here on out!



# stuff worth knowing



## security & advanced settings

To change your Wi-Fi password and other modem settings, check out our guides at [amaysim.com.au/modemsettings](https://amaysim.com.au/modemsettings)

Tech whiz? Login to **http://192.168.20.1** with **admin** as the username and password.



## cancel your old plan

It's time to break up with your old provider. Contact them to disconnect your old internet service (and landline, if you no longer want it).



## recycle your old modem

Find out how to responsibly dispose of your old modem and other computer equipment at [recyclingnearyou.com.au/ewastescheme](https://recyclingnearyou.com.au/ewastescheme)

# having trouble?

Check out **amaysim.com.au/help**, it's the quickest way to solve any pesky issues.

You can also hop onto **live chat**  
or call us on **1300 808 300**.

## support hours

Mon - Fri	8am - 8pm
Sat - Sun	10am - 5.45pm
Public Holidays	10am - 5.45pm